

Ruby trunk - Misc #8741

email notification on bugs.ruby-lang.org is broken

08/06/2013 05:35 AM - rits (First Last)

Status:	Closed	
Priority:	Normal	
Assignee:	hsbt (Hiroshi SHIBATA)	
Description		
I don't know where else to report this		

History

#1 - 08/06/2013 06:30 AM - henrikhodne (Henrik Hodne)

This is a little hard to debug. What do you mean by "broken"? Do you not receive them? Do you only receive some? Are they garbled? I get notifications just fine, so they can't be completely broken.

#2 - 08/06/2013 01:36 PM - rits (First Last)

henrikhodne (Henrik Hodne) wrote:

This is a little hard to debug. What do you mean by "broken"? Do you not receive them? Do you only receive some? Are they garbled? I get notifications just fine, so they can't be completely broken.

I get no notifications to the gmail address configured on this account. Explicitly watching bugs does not help. They are not in spam nor otherwise filtered. There's nothing wrong with the gmail account, I do get notifications from other services.

The email notification settings are: "only for things I watch or am involved in", "I don't want to be notified of changes I make myself"

#3 - 08/07/2013 04:08 PM - vo.x (Vit Ondruch)

I complained about the same a while ago (ruby-core:52371) but nothing changed :/ I also opened ticket for ruby-lang.org redmine (<https://github.com/asakusarb/redmine4ruby-lang/issues/28>) but that remains without response as well.

#4 - 11/11/2013 01:07 AM - hsbt (Hiroshi SHIBATA)

- Assignee set to hsbt (Hiroshi SHIBATA)

I'm sorry for your inconvenience experience. we rebuild our mailing list system at Aug, because of system failure. Probably mailing-list is rolling back to spring this year from Aug. Please re-register it.

#5 - 11/11/2013 01:07 AM - hsbt (Hiroshi SHIBATA)

- Status changed from Open to Closed

#6 - 11/11/2013 03:19 AM - mpapis (Michal Papis)

Please explain what does it mean re-register? I have heard from <https://bugs.ruby-lang.org/users/7549> that he also does not get the notifications and he was registered on 10/25/2013 which is after the mentioned event.

#7 - 11/18/2013 02:07 AM - gg0 (Gabriele Giaccone)

I registered few weeks ago and didn't receive any notification neither from bugs i filed ([#8937](#), [#8990](#), [#8999](#), [#9000](#)) nor from ones I was watching ([#8741](#)).

Please reopen it.

(same issue at <https://github.com/asakusarb/redmine4ruby-lang/issues/28>)

#8 - 11/22/2013 04:42 AM - rits (First Last)

this is not fixed, I haven't received any notifications from this bug.

I too don't understand what is being suggested by "re-register". It sounds like you are talking about unsubscribing an resubscribing to a mailing list, presumably ruby-core?, but I am not on ruby-core, and this bug is not about ruby-core or any other list, it's about bugs.ruby-lang.org accounts.

#9 - 11/22/2013 05:23 AM - normalperson (Eric Wong)

I cannot fix bugs.ruby-lang.org, but as a workaround I suggest subscribing to ruby-core anyways. ruby-core is basically an

email gateway to bugs.ruby-lang.org (which is good for people like me who hate using web browsers).

#10 - 11/22/2013 06:27 AM - rits (First Last)

Receiving all of ruby-core is not the same as following certain specific issues that one reported or is interested in.

It's possible to subscribe to specific ruby-core threads on ruby-forum.com.

However, what is the problem with fixing email notification on bugs.ruby-lang.org? This issue is 4 months old and the underlying problem, even older.

#11 - 11/22/2013 07:01 AM - normalperson (Eric Wong)

I should clarify I am not an admin and have no access/perms to fix this.

However, running an automatic mail notifier can be difficult and time-consuming because of bounce/invalid-mail processing and the possibility of ending up on antispam blacklists. So *maybe* that's why this feature does not work.

Also, I notice there is an issue-specific Atom feed for each issue.

Perhaps following these feeds makes life easier?

e.g. <https://bugs.ruby-lang.org/issues/8741.atom>

#12 - 11/24/2013 03:50 AM - mpapis (Michal Papis)

Maybe it is all about missing SPF record for the server bugs.ruby-lang.org to send emails in name of ruby-lang.org =>

<https://support.google.com/a/answer/33786>

#13 - 11/25/2013 05:24 AM - rits (First Last)

Why is this closed?

#14 - 11/25/2013 07:43 AM - hsbt (Hiroshi SHIBATA)

- Status changed from Closed to Feedback

ok, I restart to investigation.

#15 - 11/25/2013 09:52 AM - naruse (Yui NARUSE)

Our redmine's notification seems buggy.

Contribution is welcome.

<https://github.com/asakusarb/redmine4ruby-lang/issues/28>

#16 - 11/25/2013 05:08 PM - alexeymuranov (Alexey Muranov)

A have newer received any email notification, i do not know why.

#17 - 01/15/2014 08:49 AM - hsbt (Hiroshi SHIBATA)

- Status changed from Feedback to Closed

#18 - 01/15/2014 08:54 AM - rits (First Last)

This is not resolved

#19 - 01/21/2014 12:58 PM - mpapis (Michal Papis)

I can confirm this still does not work - I did not get notification for last comment and neither closing the ticket.

#20 - 01/21/2014 01:01 PM - mpapis (Michal Papis)

but I got notification about my last message, removed the flag I don't want to be notified of changes that I make myself from account settings and trying again :)